

Pathway to Violence

Preparation/
Acquisition

• Means
• Method
• Opportunity
• Proximity

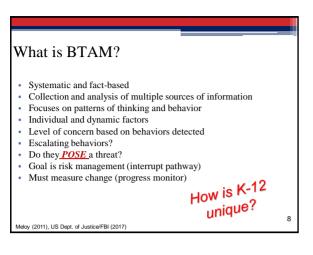
Ideation

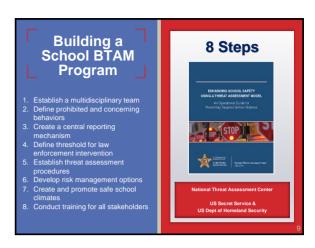
# Workshop Objectives Participants will learn: how to establish a consistent school/district-wide approach to behavioral threat assessment and management. critical factors contributing to risk best practice guidelines as established by prior legal cases primary prevention strategies to break the code of silence assessment procedures strategies for interventions and postvention strategies for working with difficult parents from case study examples and shared forms that illustrate the process

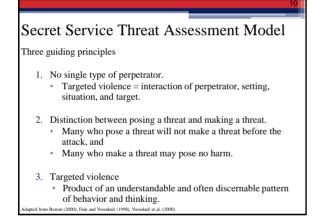
# Workshop Outline

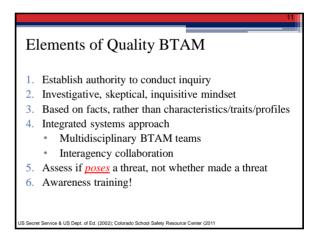
- Foundations of Behavioral Threat Assessment and Management (BTAM)
- Legal & Ethical Guidance
- Behavioral Threat Assessment & Management Process
- Implementation and Communication

Foundations of Behavioral
Threat Assessment &
Management (BTAM)



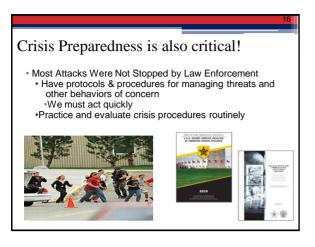


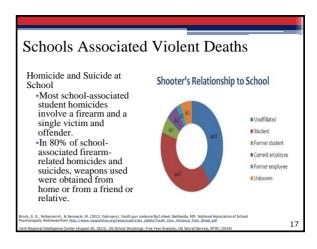


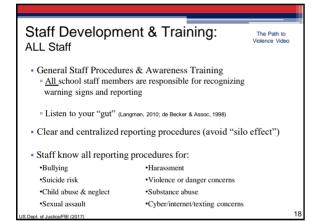


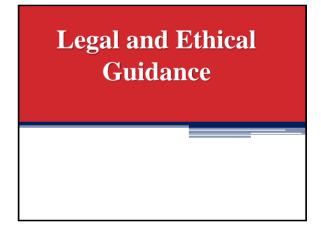












# Legal Issues: U.S. Constitution \* Ist Amendment: Freedom of speech \*Not entitled to protection: \* fighting words, obscenity, and defamation \* student speech which causes substantial disruption or material interference with school activities or invades rights of others \* "true threat" \* 4th Amendment: Unreasonable search & seizure \* Reasonable suspicion \* Scope of search reasonably related to objective and not excessively intrusive

\*\*Idth Amendment: Due process and equal protection

\*\*Idth Amendment: Due process and equal protection

\*\*Action must be related to school's interest in protecting students or maintaining order in school

\*\*Failure to adopt and implement adequate safety measures can be grounds for tort claim in event of school violence

\*\*Avoid discriminatory practices

\*\*IDEA guidelines

\*\*Tort Claim\*\* (under state law): negligence claim for failure to intervene

Hutton, T. (2007) - National Assoc. School Boards

# Legal Issues: Family Educational Rights and Privacy Act (FERPA) of 1974

 Applies to educational records - New Exception (December 2008): 34 CFR § 99.36

•May disclose information to appropriate parties without consent when knowledge of information is necessary to protect the health and safety of a student or other individual, if there is a significant and articulable threat to the health and safety of an individual.

"Must be directly related to a threat of actual, impending, or imminent emergency

- · Prior Exceptions allowed
  - <sup>o</sup>Educational Agencies and Institutions may share information from educational records of at-risk or delinquent youth
  - °Court order/subpoena or criminal investigations
  - °School officials where students is enrolled or seeks to enroll

	23		
What is an Educational Record?			
Education Records	Not Education Records		
Transcripts	Records that are kept in the sole possession of the maker and used only as personal memory aids		
Disciplinary records	Law enforcement unit records		
Standardized test results	Grades on peer-graded papers before they are collected and recorded by a teacher		
Health (including mental health) and family history records	Records created or received by a school after an individual is no longer in attendance and that are not directly related to the individual's attendance at the school		
Records on services provided to students under the <i>Individuals with</i> Disabilities Education Act (IDEA)	Employee records that relate exclusively to an individual in that individual's capacity as an employee		
Records on services and accommodations provided to students under Section 504 of the Rehabilitation Act of 1973 and Title II of the ADA	Information obtained through a school official's personal knowledge or observation and not from student's education records		

### Legal Issues: 1994 FERPA Amendments Regarding Staff and Records

- Disciplinary action may be kept in student records if the behavior posed a significant risk to the safety and well being of that student, other students or staff.
- This information may be disclosed to staff who have legitimate educational interest in the behavior of the student.

\*LIMITATIONS DO NOT TRANSLATE INTO ABSOLUTE PROHIBITIONS\*

http://www2.ed.gov/policy/gen/guid/fpco/ferpa/safeschools/index.html http://www2.ed.gov/policy/gen/guid/fpco/index.html US Dept. of Justice/FBI (2017)

### Legal Issues: Duty to Warn/Inform

- When a student is a danger to self or others there is a duty to warn.
- <sup>o</sup>Tarasoff v. Regents of the University of California



### Legal Issues: Foreseeability & Negligence

- Foreseeability of potential safety issues
  - Must report
- Negligent response on the part of the school
  - Notification
  - Supervision
  - Staff training
  - Identification
  - Intervention
- Immunity??
  - school professional can be sued for failing to protect students even if district has been found to have immunity from such a lawsuit

rbacher, Singer, Poland(2015)

### **Current Legal Cases**

### Bowe Cleveland v Taft Union H.S. District, CA

- · Case NO:S-1500-CV-279256, Kern County Superior Court
- Jury awarded 3.8 million dollars to student victim
  - District = 53% liable
  - Bryan and his family = 47% liable



https://www.voutube.com/watch?v=lla7gCgW4.lc TV News Clir

## Office of Civil Rights (OCR)

Some misconduct can trigger federal antidiscrimination law(s)

•"School districts may violate these civil rights statutes and the Department's implementing regulations when peer harassment based on race, color, national origin, sex, or disability is sufficiently serious that it creates a hostile environment and such harassment is encouraged, tolerated, not adequately addressed, or ignored by school employees."

- Harassment does not have to specifically include intent to harm, be directed at a specific target, or involve repeated incidents.
- •Schools must do more than take prompt and effective steps reasonably calculated to end the harassment.
  - Must also "eliminate any hostile environment and its effects, and prevent the harassment from occurring."

Office of Civil Rights, Dear Colleague Letter Harassment and Bullying. (October 26, 2010)

### Legal & Ethical Implications

- · No Maleficence/Do No Harm
- Competence
- Use Team Approach
- · Confidentiality & Exceptions
- Notifying and Involve Parents
   Transfer of Responsibility
- Provide appropriate postvention response
- DOCUMENT, DOCUMENT, DOCUMENT!!!!
- · Liability insurance

Erbacher, Singer, Poland (2015); US Dept. of Ed/FBI (2017); Deisinger/SIGMA Threat Management Associates (2018)

### Legal Issues:

### Establish a District-Wide Policy

- Specific, well-articulated procedures for exploring allegations
   Require prompt, discrete, and responsible action from school officials.
- · Include protocols for:
  - · Establishing and training the BTAM team
  - · Evaluating and interviewing potential offender
  - · Notifying and working with parents
  - Awareness training for school community
  - · Interviewing other students and staff
- · Reporting, documentation, and interventions procedures
- ${\tt ^oInvolving\ additional\ professionals\ (e.g.,\ mental\ health,\ social\ service,\ law\ enforcement)}$
- Providing follow-up observation and services
- <sup>o</sup> Responding to media (should the need arise)

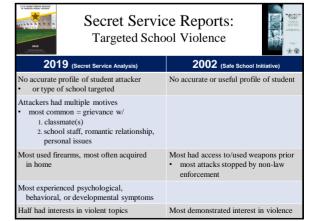
# Legal Issues:

### Establish a Systemic Process

- Utilizes effective & relevant multi-disciplinary approach, capable of addressing <u>all</u> threats
- Enables centralized awareness of developing concerns through active outreach programs & consultations
- Facilitates a thorough & contextual assessment
- ■Implements proactive & integrated case management
- Monitors & re-assesses case on a longitudinal basis
- Conducts all practices in accordance with relevant laws, policies, and standards of practice
- •Adapts to challenges & changing needs.

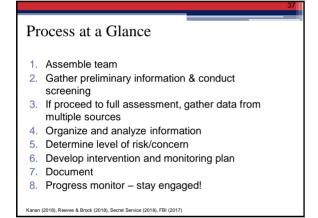
Deisinger & Randazzo (2017)

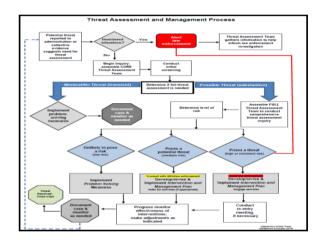
# Behavioral Threat Assessment & Management Process



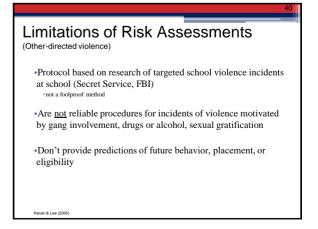


# Inquiry verses Investigation • Inquiry - initiated when information about a student's behavior and communications passes an agreed-upon threshold of concern. •Conducted by school team • Investigation - initiated when potential threat is serious/imminent •Conducted by police with school involvement to provide information The central question in a threat assessment inquiry or investigation is whether a student poses a threat, not whether the student has made a threat."

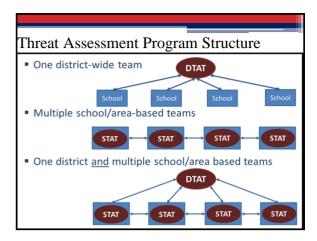




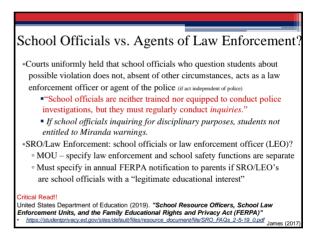


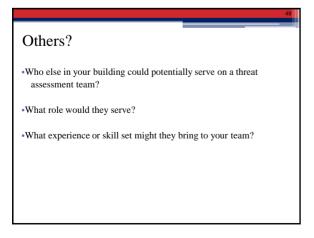


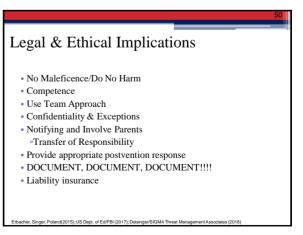












# Effective BTAM Team: Self-Awareness Confirmation bias Implicit and explicit bias Availability bias Hindsight Bias Fail to recognize what behaviors truly mean Inadvertently minimize Desensitized if person has been ongoing concern/"frequent flier" Assume others are responsible or will take responsibility Change Blindness & Illusion of Memory Intros/www.youtube.com/watch/ye-G/JONMY/saZ\_s

JS Dept. of Justice/FBI (2017)

### Effective BTAM Team

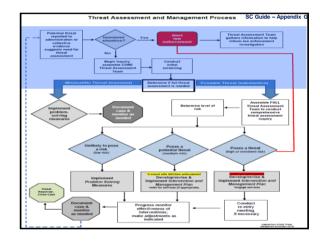
- · Understands value of caretaking
- · Plans well and understand urgency, when appropriate
- · Cooperates and shares information effectively amongst members
- · Sets rules and boundaries
- · Provides guidance and follow-through for persons
- Ensures implementation of management plan
- Continually re-evaluates active cases and re-engages when necessary
- · Understands patience is needed
- · Meets on regular basis

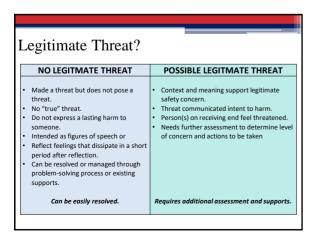
### **GOAL & FOCUS:**

Identify the need for interventions, not solely focused on punishment.

US Dent of Justice/EBI (2017): NTAC (2018

2. Gather Preliminary Information & Conduct Screening





# Key Screening Questions 1. Is it an emergency or imminent situation? If yes, call 911/notify SRO If no, to go #2 2. Does it involve any of the following? If so, notify Title IX Coordinator Sexual assault Sexual harassment Dating violence Stalking Domestic violence assault 3. Do you need to run a threat assessment? If yes, go to #4 If no, document screening and close case. 4. Does the student of concern have a disability with IEP/504 Plan? Is the threatening behavior possibly a disability manifestation (per SPED/504)? Can the threatening behavior be managed under existing IEP/504 Plan? If NO, run a Threat Assessment.

## Identifying Threats When They Occur:

What Constitutes a Threat?

- · Expression indicating an intent to harm someone
- · Written/Social Media
- Artistic
- Symbolic (gestures)
- Pattern of escalating behaviors suggesting violence may be possible
- Weapon possession
  - · presumed to be a threat unless circumstances clearly indicate otherwise

## Types of Threats

- Direct Threat
- statement of clear, explicit intent to harm
- Indirect Threat
  - eviolence is implied or phrased tentatively
- Conditional Threat
- ºmade contingent on set of circumstances
- Veiled Threat

ºvague & subject to interpretation

\*Most offenders do not threaten targets directly!

"Context is more important than content."

## **Assessing Threats**

- · Ask in detail about the material
- Be persistent and specific with questions
- Express concern
- · Watch for non-verbal cues
- · Triangulate data
- Share information with team
- Monitor future materials



### Content:

- · Understand the context
- · Consider if written and artistic material are practice attempts
- · Assess for themes:
  - violence
- relationship dynamics/intensity
- proximity
- · increasing intensity
- time imperative
- · Assess for past expressions
- · Assess access to or knowledge of weapons

I have become acquainted with guns I have used everything from a 9mm to a 12 gauge I have hit the smallest target quite accurately.

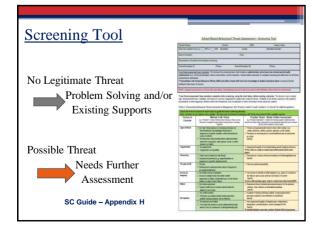
I have quickly set up an AK-47 I have killed the smallest, most innocent rabbit and never stopped to think about it.

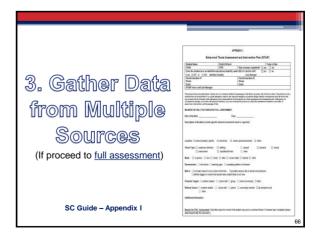
I have blown away the dumbest deer and let its body be carried away, It will never again see the light of day.

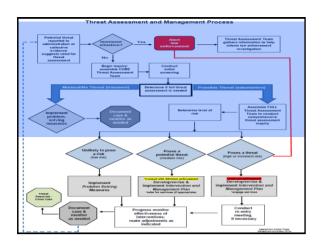
But, I don't know what I will kill next I have the urge to kill many things But some things are off limits to kill.

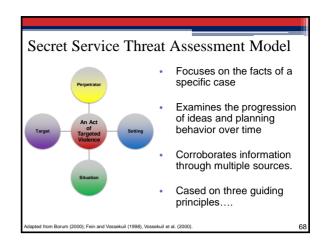
I will blow away whatever runs. I have become acquainted with guns.

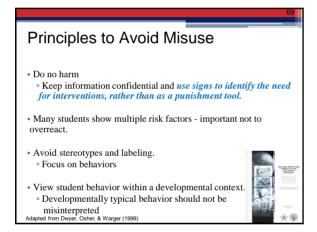
-9th grade student

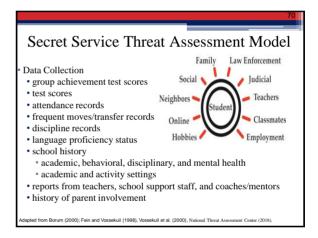


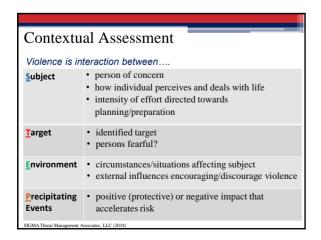




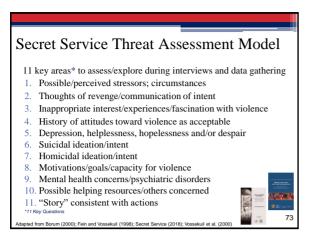


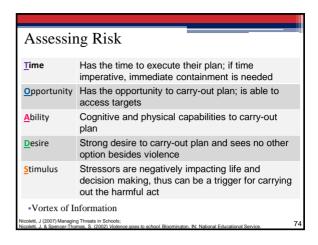














# Interview with Person of Concern Goals: Gather information about the grievance, motivations, plans, identity of additional interview contacts Assess risk factors, warning signs, stressors, resiliency Redirect person of concern away from known targets and violence Offer appropriate assistance Deliver admonishments against future negative behaviors Serve as an effective deterrent (behavior has been noticed)

### Interviews with Others

- For family and/or friends:
  - Has the student at risk told you of any ideas or plan to commit a violent act against the school?
  - Against any specific person(s)? If so, describe these ideas/plans.
  - Has he or she taken any steps to act on these ideas/plans?
- · For school staff, family and/or friends:
- · How organized is the student at risk?
- · How capable do you think he/she is of acting on his/her ideas?
- How concerned do you think staff and family should be about the safety of the target(s)?

Adapted from Borum (2000); Fein and Vossekuil (1998), Vossekuil et al. (2000).

77

### Interviews with Others

For identified target:

- · How well do you know the student at risk of violence?
- How well does this person know your work and personal lifestyle patterns?
- · What changes could make an attack less likely?
- · How seriously do you take this threat of potential attack?
- · How concerned are you about your safety?
  - It is infrequent (less than 25% of cases) for direct threats to be made to the intended victims.

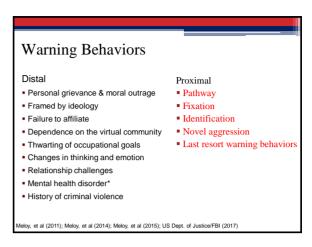
dapted from Borum (2000); Fein and Vossekuil (1998), Vossekuil et al. (2000).

2000); Fein and Vossekuil (1998), Vossekuil et al. (2000).

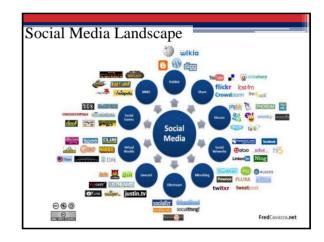
### Risk Factors/Threat Enhancers · Uncontrolled anger · Social withdrawal · Isolation, alienation · Patterns of impulsive and chronic hitting, intimidating, and bullying · Feelings of rejection · Victim of violence & bullying · History of discipline problems • Feelings of being picked on & · History of violence persecuted • Intolerance & prejudice · Low school interest & · Drug & alcohol use Affiliation with gangs performance · Access & possession of firearms ·Violent expressions in writings Serious threats of violence and drawings More Recent Events: hallucinations, delusions; social isolation + Stressors: Significant losses - Significant disappointments

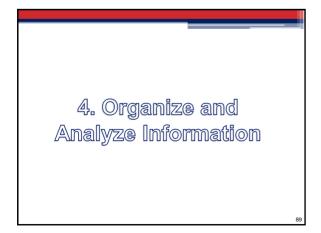
Associated coping failure

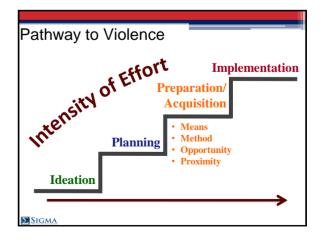
Having been bullied

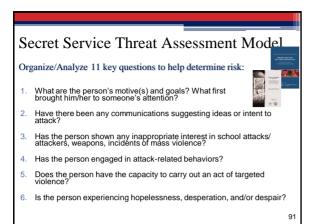












# Secret Service Threat Assessment Model Organize/Analyze 11 key questions to help determine risk: 7. Does the person have a trusting relationship with at least one responsible adult? 8. Does the person see violence as an acceptable, desirable – or the only – way to solve a problem? 9. Are the person's conversation and "story" consistent with his or her actions? 10. Are other people concerned about the person's potential for violence? 11. What circumstances might affect the likelihood the person will engage in violence / resort to violence?

### Two Types of Violence Predatory/Planned Impulsive/Reactive Premeditated Emotional · Often emotionless Impromptu · Serves a purpose/goal · Frequently a defensive behavior · Often have grievance to perceived imminent threat · Attack oriented · Reactions are time-limited Not time limited \*adult and adolescent mass murders are mostly predatory/planned

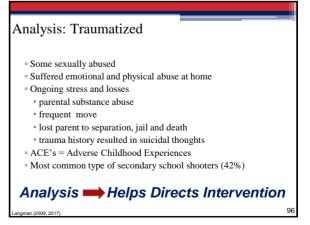
### Analysis: Psychopathic Indicators Narcissistic - no conscience; sadistic · lack capacity for empathy, remorse, guilt No regard for social norms, morality, ethics, law . Dislike for those who represent authority · Inability to take responsibility for own behavior · Blame victims and paint self as "good guy" • Punishment seen as injustice - feel they are being wronged Good at "impression management" · Charming, witty, charismatic · Want to be "Godlike" . Don't care if they hurt others; often experience euphoria when doing so Impervious to fear – nothing fazes them...yet · Narcissism is fragile, hypersensitive to any perceived slight (paranoid) Feel justified in killing those who rejected, failed, or frustrated quest to fulfill desir 29% of secondary school shooters

Analysis: Psychotic or Complex MH
Challenges

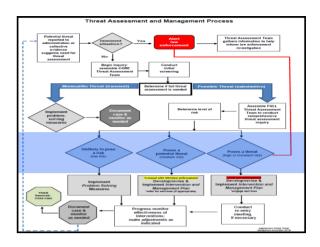
Avoidant; schizotypal and dependent personality traits
Schizophrenia - paranoid delusions, auditory hallucinations
Depressed and full of rage
29% of secondary school shooters

-In adult mass murders, severe mental illness is observed in higher rates (US Dept. of Justice/FBI, 2017) along with a complex combination of mental disorders and personality disorders

(Medoy. 2013)







Levels of Risk/Concern			
Low	Moderate	High/Imminent	
Implausible, vague, indirect, lacks detail	Plausible but lacks specifics	Plausible; direct and/or specific	
Inconsistent and/or no intent; passing thought in the moment	Suggests some thought how would carry out plan	Detailed thought as to how would carrying out plan	
Lack realism	Realistic and indication of time, place, and/or targets but no detailed plan	Realistic and actions indicate strong intent to carry out	
No identifiable grievances; is remorseful	Some grievances identified; does not view as hopeless/helpless	Strong grievance identified; intent on violence as solution	
Content and actions suggest no movement towards carrying out; no "true" threat	No to minimal indication of preparatory steps; if minimize stressors unlikely to carry out	Strong intent to carry-out regardless; acquiring and/or practicing	
Supports available; willing to problem solve	Willing to access supports, seek help, and problem solve	Minimal to no supports; resistive to problem solving/interventions	
Adapted from Amman 2017/US Dept Ed/FBI	dapted from Amman 2017/US Dept Ed/FBI		

# 2 Questions to Interventions 1. Subject pose a threat of violence? (i.e. moderate, high, imminent risk)? 2. Need additional interventions, and on-going supports and engagement for a period of time, to mitigate risk, decrease stressors, and build protective factors? If "NO" to both then low risk: If "NO to both (i.e. low risk) then: Document the BTAM process followed and actions taken to resolve the concern If the subject shows a need for help or intervention, such as mental health care, then provide the subject/subject's family with appropriate referrals and document. Close the case

# 

# School-Based Intervention: Imminent Risk Needs immediate containment: mental health hold or law enforcement intervention If the student has the means to carry out the harmful act, determine if will voluntarily relinquish it. Do not force the student to do so or place self in danger. Call SRO. Supervise constantly and without exception until help arrives. Under no circumstances allow the student to leave the school. Do not agree to keep a student's intentions a secret. Then follow high risk protocol interventions Protect and notify intended victims and their guardians (if warranted)

### School-Based Intervention: High Risk

- Contact and consult with SRO/law enforcement/mental health
- Notify guardian/parents work collaboratively
  - Guardian uncooperative/unavailable contact law enforcement/child protective services
- Follow discipline procedures as per conduct code and/or refer for mental health assessment/engagement
- · Develop intervention, supervision and monitoring plan
- Establish re-entry meeting date
- Conduct progress monitoring engage teachers/support staff
- · Protect and notify intended victims and their guardians (if warranted)

\*always discuss with parents so they have a better understanding of possible interventions and reintegration\*

### School-Based Intervention: Moderate Risk

- · Notify guardian/parents work collaboratively
  - Guardian uncooperative/unavailable contact law enforcement/child protective services; document!
- Develop intervention, supervision, and monitoring plan
  - o Consult with SRO
- ·Make appropriate referrals school-based and community supports
- •Protect and notify intended victims and their guardians (if warranted)
- •Conduct progress monitoring engage teachers/support staff
- ·Keep regular contact with parents and other providers

104

### School-Based Intervention: Low Risk

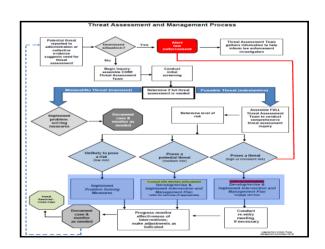
- See that perceived threat is resolved through explanation, apology, or making amends
- Notify parents, engage in monitoring/supports
- Identify potential school-based supports
- Connect parents with community mental health services, if appropriate
- Engage teachers/staff to monitor and support

rhacher Singer Poland (2015

## Informing the Parents

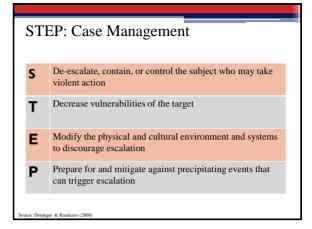
- · Must inform parents/guardians
- · Document phone call/meeting
- · Evaluate and document parents response
- · Parents refuse to acknowledge homicidal suicidal thoughts/actions
- □ Threat call police
- º Suicide can report as medical neglect
- Police may take legal custody, protective custody, or custody with an involuntary mental health hold
- · Transfer of responsibility
- Should still inform parent if feel threat is not serious
  - <sup>a</sup>Actively seek additional information

6. Develop Intervention & Monitoring Plan



### Responding to Risk

- · Develop interventions that include increased supervision and supports
- · Obtain parental permission to exchange information with providers
  - o consider wrap-around intervention and support
- · Consider establishing/revising student's behavior contract and/or to conduct a more in-depth assessment.







## Monitoring Measures

- · On-going progress monitoring
- · Check-in/check-out
- · Late arrival/early dismissal
- Random searches
- · Safety contracts
- Track attendance
- · Modify schedules (reduce free, unsupervised time; travel card)
- Restrictions
- · "No contact" agreements
- · Escorts from class to class
- · Community agency involvement
- · Ongoing communication/ collaboration between staff, parents, and others
- Home visits (check for weapons, etc.)
- · Parents increase supervision
- · Probation, parole, tracker, ankle monitors
- · Increased monitoring
- Review student's response to monitoring
- · Fade monitoring as appropriate

anan & Lee, 2005; CO School Safety Resource Center, Reeves & Brock (2017)

## Skill Development & Relat. Building

Help redirect emotions/motives:

•Implement prevention & intervention programs

SEL (Social-Emotional Learning)

- ·Direct teaching of skills (anger management, conflict resolution, social skills)
- Academic interventions/ supports/accommodations
- Changes of placement to access additional resources
- FBA/BIP
- ·School and/or community supports

- · Peer supports
- · Participation in school activities/clubs
- · Mentoring
- · Family resources
- · Mental health interventions
- · Drug/alcohol intervention
- · Special education as
- appropriate • Revise IEP/504
- · De-escalation training for
- staff/parents

in & Lee, 2005; CO School Safety Resource Center, Reeves & Brock (2017)

### Environment

- Address systemic, procedural, or policy problems that may serve as precipitating events
- Build a caring and supportive climate and culture
- Ensure positive dynamics among staff (serves as modeling for students)
- Implement effective threat and suicide assessment procedures
- Enhance social-emotional learning to include:
  - Bullying prevention
  - Violence prevention
  - Suicide prevention
  - Emotional regulation
- Conflict management
- Give permission to "Break the Code of Silence" and get help for a peer who is struggling

# Relationship Building

- Establish system for student to seek support proactively from an adult
- · Peer mentor
- Adult mentor
- Increase engagement in school and/or community activities
- Provide feedback and mentoring
- · Engage in leadership activities
- · De-escalation training for staff
- Decrease isolation
- Monitor reactions to grievances, precipitating events and provide supports



### Additional Interventions

- Revise IEP/504 Plan
- · Intervention team referral
- · Change in transportation
- Evaluation
  - psychiatric/psychological
- special education
- Change of placement to access more intensive services
- •McKinney-Vento/foster care referral
- ·Social service referral

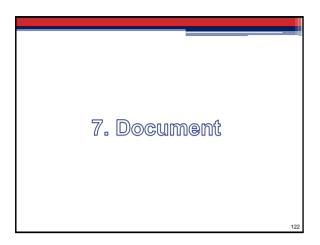
# Threat Assessments are NOT Expulsion Hearings Expulsion Hearing Threat Assessments determine whether or not a specific behavior violated school policy assess levels of concern regarding a student's pattern of behavior over time determine whether or not a student should be expelled lead to preventative planning for safety in a specific placement to reduce risk

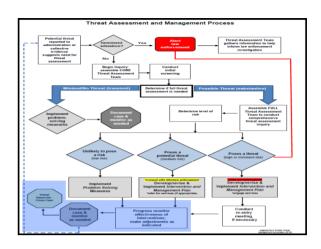
	<del></del>		
Threat Assessments are NOT Manifestation Determination Reviews			
MDR's	TA's		
focus on the student's special ed. needs and services as it relates to a specific event	review the student's patterns of dangerous behaviors and the school's past interventions		
determine whether or not a student's specific act was a manifestation of the student's identified area of disability	determine the level of concern regarding a student's overall pattern of behavior		
may lead to changes in service/placement or to expulsion hearing	focus on <i>preventative planning</i> in a specific setting to reduce risk		
Kanan & Lee (2005)	118		

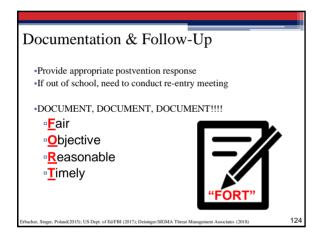
## Environmental Management

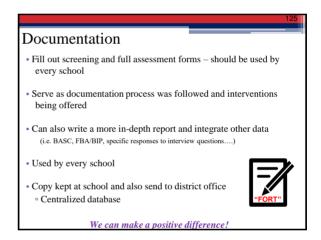
- Assess and enhance positive school and workplace climate and culture
- Address systemic, policy or procedural problems that may serve as triggering conditions
- Bullying/violence prevention programs
- Positive behavior/multi-tiered systems of supports
- · Intervene with others that support violent behavior
- Reduce stressors/triggers
- · Enhance conflict management skills
- · Reinforce reporting procedures

NTAC (2018); Reeves & Brock (2018); SIGMA (2017); US Dept of Justice/FBI (2017)

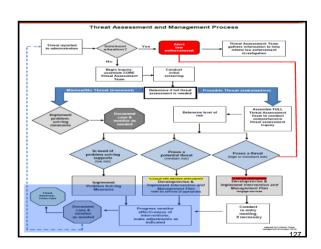








8. Progress Monitor
-Stay engaged



### **Progress Monitor**

- · Assign "case manager"
- Determine
  - interventions to be monitored
  - how will document
  - progress monitoring frequency
  - data to be collected
  - define "success" = close case

# **Implementation & Communication**

## Communication with Key Stakeholders

- Parent:
  - · recognizing and reporting problematic behaviors
- · procedures and protocols
- suspension and expulsion can increase risk!
- BTAM is an intervention and support process!
- School Board
- procedures and protocols
- Law Enforcement
- include representation when developing procedures and protocols
   Community
- prevention and response efforts
- · liaise with community agencies to identify supports
- list of community resources
- proactively engage in relationship building with community providers (i.e. ER staff, community mental health, pediatricians, etc.)

## Challenges & Opportunities

- Tim
  - allocate adequate time to complete assessment and safety plan
  - Delegate responsibilities to team members
- Make use of time for PD to train staff/team members
- · Resources
  - <sup>a</sup> Adjust schedule to capitalize on human resources
  - Incorporate into job descriptions
  - <sup>a</sup> Team with other school districts/teams to "share the load"
- Take advantage of free and low cost training opportunities
- · Uncooperative Parents
  - Be assertive about safety planning
  - Provide options when available
  - Hold fast to procedures and protocols (and communicate these to parents)
  - Control what you can control

13

### **Evaluating Fidelity of Implementation**

- •Develop and review checklists and flow charts to ensure fidelity to established protocols and procedures
- •Clearly define roles and expectations for all team members
- \*Assign one person to manage documentation (hard copies, electronic logs, etc.)
- •Schedule regular follow-up meetings and reviews for individual students
- •Schedule regular follow up meetings and reviews for the system and teams

Wirtual Threat
Assessment Resources

Behavior Threat Assessment and Management in the Virtual Environment
• https://www.nasponline.org/resources-and-publications/resources-and-publications/resource-center

Handling Threat Assessment Cases Remotely
SIGMA Threat
Management Associates
• https://www.youtube.com/watch?v=P4AtiXRRlww

134

